

Reservation Part

By proceeding with this reservation, you agree to all the terms as set out in the **Terms & Conditions** for this website, including those as set out under “Reservation”.

Terms & Conditions

Copyright Information

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Third Party Websites

Our website may contain links to third parties’ website and these links are provided solely for your convenience. Please note that we are not responsible for the content of such sites and you link to any such sites are at your own risk.

Right to Amend Terms and Conditions

The Company may amend the Terms and Conditions at any time without prior notice. Your continued use of the website after any such amendment constitutes acceptance of the amended Terms and Conditions.

Reservation

You can make your room reservation at our official website www.kozihotel.com. All room reservations are subject to hotel confirmation.

Please present your valid identification document upon check-in at the hotel.

Reservations will be held until 5pm unless you notify us in writing or contact us with your booking details at:

Kozi Hotel Danga Bay:

Tel : +60 7 238 9001

Email : reservation@kozihotel.com

Kozi Hotel Bukit Indah:

Tel : +60 7 239 5862

Email : resv.bktindah@kozihotel.com

HOTEL POLICIES

Check-In / Check-Out

Check-In Time : 2:00PM

Check-Out Time : 12:00PM

A valid government-issued identification or passport is required at check-in.

Early Check-In / Late Check-Out

Early Check-In : Subject to room availability with additional surcharge and taxes.

Late Check-Out : Subject to room availability with additional surcharge and taxes.

Payment

Hotel Currency : Malaysian Ringgit

Accepted Payment Options : Cash/ Master Card / Visa card

Upon Check-In : Full payment.

Check-In Deposit (Cash only) : RM50.00 per room.

Rates

Rates are subject to Tourism Tax of RM 10.00 per room per night for foreign guests.

Guests who are not Malaysian nationals or permanent residents holding a MyPR card will be required to pay the Tourism Tax upon check-in.

Occupancy Policy

No extra-bed.

Pets Policy

Not allowed.

Restrictions

No cooking, cooking appliances, candles and combustibles allowed at our hotels.

Please do not smoke in bed or in any other place of the hotels where smoking presents a fire hazard.

Please refrain from doing any act which is likely to cause a fire and from using any heat-generating articles in guest rooms.

Gambling or other acts which cause an annoyance are strictly prohibited.

The Company further reserves the right to ask you to leave the hotel and remove your belongings from the room immediately if we shall, in our sole opinion that you have used the hotel room in an irresponsible manner or in an act that will cause damage to the hotel room, or compromise the safety of hotel premises, other hotel guests, our staffs without any compensation and/or any reimbursement to you.

Damage

The hotel guest and/or his/her invited guests or any persons in your party (whether or not staying at the hotel) shall be responsible for the replacement / reinstatement of any items damaged through misuse or other act of abuse. This shall apply whether the damage was deliberate or accidental.

The Company further reserves the right to commence legal proceedings against you without notice.